

Care and Support Services : Follow-Up to Overview Report

Policy and Strategy Committee

31 August 2010

1 Purpose

- 1.1 The purpose of this report is to set in context the work which has been done in response to the decisions taken by the Committee at its June meeting.

2 Context

- 2.1 At its meeting on 8 June 2010 the Committee considered a "Lessons Learned and Overview" report from me, and a number of accompanying reports, on Care and Support Services.
- 2.2 In response to the Committee's instructions at that meeting, the following reports are submitted at this meeting:

(a) Commissioning Strategy Update

Members are aware of the critical requirement to prepare a comprehensive commissioning strategy. This was one of the key recommendations from the "lessons learned" review. The strategy will be prepared using sound project management disciplines and effective consultation and engagement will be a key component of the work programme.

(b) Consultation and Engagement

Members will recall that I commissioned Shulah Allan, formerly Chief Executive of EVOG, to undertake a review of how the Council had carried out consultation and engagement in the care and support services tendering exercise.

I reported the initial findings from the independent review to the June Committee meeting. Shulah Allan has now completed her review and her final report is included in the papers for today's meeting. She sets out a number of criticisms of how the previous exercise was conducted and insights into what needs to be done differently in future. Her findings will be fully incorporated into the commissioning strategy.

(c) Service Level Agreements : Re-negotiations

This report presents the outcome of the work undertaken since June 2010.

(d) Housing Support : Mental Health Resources

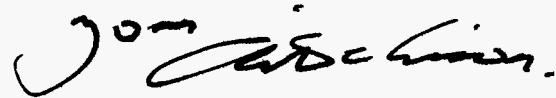
This report responds to the decision taken by this Committee in June 2010.

2.3 As I said in my report to the Policy and Strategy Committee in June I am determined that the lessons learned from the previous tendering exercise on care and support services will be fully taken on board by Council management. The first expression of this is reflected in the revised approach which will be taken to the commissioning strategy.

2.4 In line with the Committee's previous instructions the final report from Shulah Allan will be submitted for further consideration and scrutiny by the Audit Committee.

3 Recommendations

3.1 It is recommended that the Committee considers the four individual reports and supports the proposals in them.



Tom Aitchison
Chief Executive

12/8/10.

Appendices

Contact/tel

Wards affected

Background
Papers